

**Bob Brown**

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**From:** Sally Nicholls  
**Sent:** 21 August 2015 08:49  
**To:** Bob Brown  
**Subject:** Goldfish, 67 Eversfield Place

Dear Bob,

With reference to the above premises and the application for a premises licence I would like to make a representation and comment.

I have concerns regarding the management of this business from a food safety and health and safety perspective, which links to the public safety licensing objective.

The premises opened without submitting an application for the registration of a food business establishment which is required under Regulation (EC) 852/2004 Article 6. Registration documents should be submitted at least 28 days before the business starts trading. A registration form was hand delivered to the business on the 28<sup>th</sup> May 2015. This was not returned and another registration form was sent out on the 11<sup>th</sup> June 2015. This again was not returned. This time period allows for any food safety issues to be investigated and resolved before the business opens. In this instance no attempt was made to register the business, despite two application forms being sent, which gives me cause for concern regarding knowledge, experience and competence of the owners/managers of this business.

We have since received complaints regarding the running of this business from nearby residents with allegations being made about storage of rubbish and the use of a charcoal barbeque on the street outside the premises. An inspection was carried out at the premises on the 22<sup>nd</sup> July 2015 where standards and conditions were found to be poor. The premises currently has a food hygiene rating of 1, major improvement necessary, which is not compliant with food law.

The above issues are of evident concern and it is my professional opinion that the management of the business requires significant improvement if it is to meet the requirements of food safety law and in turn the public safety objectives of the Licensing Act.

Sally Nicholls  
Deputy Environmental Health Team Manager  
Hastings Borough Council  
Aquila House  
Breeds Place  
Hastings  
East Sussex, TN34 3UY  
Direct Dial - 01424 783231  
Email: [snicholls@hastings.gov.uk](mailto:snicholls@hastings.gov.uk)

[http://www.hastings.gov.uk/environment\\_planning/health\\_safety\\_hygiene/food/info\\_food\\_businesses/](http://www.hastings.gov.uk/environment_planning/health_safety_hygiene/food/info_food_businesses/)  
[http://www.hastings.gov.uk/environment\\_planning/pollution\\_noise\\_drainage/](http://www.hastings.gov.uk/environment_planning/pollution_noise_drainage/)



**Bob Brown**

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**From:** Marie Riggs <maricot000@aol.com>  
**Sent:** 17 August 2015 19:15  
**To:** Licensing  
**Subject:** Goldfish Restaurant /alcohol licence

I wish to object to a licence to sell alcohol from the Goldfish Restaurant, 67 Eversfield Place Hastings TN34 3UY my reason being that this is mainly a residential part of St. Leonards it is right next to the flat that I reside in, alcohol drinking will not be contained within the building as there are tables outside and one table along the side is next to my bedroom window and that of three other flats, if the drinking goes on until 10.30pm with loud talking in foreign tongues as happens now, my sleep is disturbed, also would encourage people to buy just fish and chips or burgers and linger for 2 or 3 hours and all the time they are eating can be supplied with beer. This is a lovely part of the world to live in the council do such a good job of keeping it so well and clean now that the rubbish strewn about has been curbed after our complaints.

Sincerely

Mrs Marie Elizabeth Riggs  
36 Waverley Court  
Verulam Place  
Eversfield Place  
St. Leonards-on-Sea  
TN37 6QR

Telephone [REDACTED]

August 17th 2015

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<http://www.star.net.uk>

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Mrs. Pauline Maurer  
50 Waverley Court  
TN37 6QR  
12.08.15

Dear Mr.Scrase,

Enclosed please find my notes on the activities at the Goldfish Restaurant for the first two weekends in August.

Late last night (11.08.15) Mrs.Marie Riggs and I both witnessed the stripping out of all boxes and bottles of alcohol from the premises. I have photographs of them loading up their car in the dark in the driveway entrance to our car park.

I assume they are expecting some kind of inspection today (12.08.15).

Enclosed please also find a customer review dated July 7th which mentions the Bulgarian beer Kamenitza they were served with their meal.

Also please find a copy of their own rather curiously worded description of the amenities at the restaurant which includes the words, SERVES ALCOHOL.

All this without a licence!!

In view of the apparent flouting of, and scant respect for, our local laws,I must object most strongly to the granting of a licence in this case.

Yours sincerely,

*Pauline Maurer*

Pauline Maurer

50 Waverley Court  
TN37 6QR  
10. 8. 15

Dear Mr. Scrase,

Here is an update on the events over the past two weekends at the Goldfish Restaurant.

Sat. 1.08.15

BBQ was brought out but not lit.

4.55 beer served to a couple eating in front.

9.55 2 people eating - man served beer.

10.45 car parked over KEEP CLEAR lines entrance to our car park.

11.05 person drinking at table - looked like own alcohol.

Sun. 2.08.15

No BBQ out or lit.

Beers in evidence on majority of tables during the day. On 2 tables beer was served without food.

Sat. 8.08.15

10.15 - 12.30 large amount of food cooked on BBQ with flames and black smoke which drifted up to our windows.

Beers were served but fewer than last week.

Sun. 9.08.15

9.30 fixed up BBQ and started cooking.

Beer served with food.

Pauline Manner



J J

Hastings, United Kingdom

Level 1 Contributor



3 reviews

### *"A take-away in disguise"*



Reviewed 7 July 2015

On reading the reviews, we decided to have dinner for two on Monday 6th July 2015. We phoned and booked, but needn't have done. There were no other customers.

This restaurant looks like a take-away from the outside and also immediately you go in. You walk past the fat fryers to get to the room behind. The room is long and narrow with no natural light. It feels like a café. The tablecloths are cheap; the napkins paper, wrapped around the knife and fork when presented to you. The menu is printed on A4 paper, with an attempt at fitting each page in to a photo album. Not everything on the menu can be ordered.

The Bulgarian beer, Kamenitza, was lovely. The food tasted good. We ordered grilled Calamari, which was good, followed by kebab. We were given just one kebab each. The chips were excellent - hot and a lovely flavour. It was accompanied by two slices of tomato and two slices of cucumber with a tiny amount of shredded lettuce. The server was polite and courteous, but couldn't speak much English. The cost of the meal was reasonable. But would we go back? No. It is too dark and too down-market.

Visited July 2015



Value



Service



Food

Was this review helpful?

Yes

1

Report

[Ask J J about Goldfish Restaurant Hastings](#)

This review is the subjective opinion of a TripAdvisor member and not of TripAdvisor LLC

Overview **Reviews (6)** Goldfish Restaurant Hastings, Hastings Q&A Location

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## Goldfish Restaurant Hastings

6 Reviews #173 of 260 Restaurants in Hastings #205 of 296 Places to Eat in Hastings

££££ Fish & Chips, Seafood, Mediterranean, European, British



### TripAdvisor Reviewer Highlights

[Read all 6 reviews](#)

#### Visitor rating

Excellent	2
Very good	0
Average	1
Poor	2
Terrible	1

#### Rating summary

Food
Service
Value
Atmosphere

#### "A take-away in disguise"

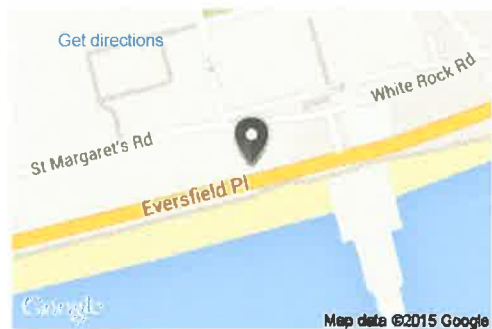
On reading the reviews, we decided to have dinner for two on Monday 6th July 2015. We phoned and booked, but needn't have done. There were no other customers. This restaurant looks like a take-away from the outside and also immediately you go in. You walk past the fat fryers to get to the room... [read more](#)



Reviewed 7 July 2015  
J J, Hastings, United Kingdom

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[Get directions](#)



67 Eversfield Place, Hastings TN37 6DB, England  
+44 7541 248792 [Website](#) [E-mail](#)

Today **10:00 - 23:00** **Closed now**  
[See all hours](#)

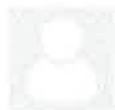
**Dining options:** Lunch, Dinner, Breakfast, Accepts American Express, Accepts Discover, Accepts Mastercard, Accepts Visa, Cash Only, Free Wifi, Outdoor Seating, Parking Available, Reservations, Seating, Serves Alcohol, Street Parking, Takeout, Television, Waitstaff

**Description:** GOLDFISH RESTAURANT HASTINGS is located just opposite of the Hastings Pier... [read more](#)

## 6 Reviews from our TripAdvisor Community

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6 reviews sorted by: **Date** | [Rating](#)

[English first](#)



businesssuit  
London, United Kingdom  
Level 1 Contributor

#### "Nice staff but poor, overpriced food and awful ambience"

Reviewed 9 August 2015

NEW

Since I'm moving to St Leonards next month, I thought I'd try some of the nearby sea view

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Hastings, East Sussex

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279 Reviews  
Hastings, East Sussex

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204 Reviews  
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Save

Write a Review



67 Eversfield Place, Hastings TN37 6DB, England



+44 7541 248792



Website



E-mail

Today 10:00 - 23:00 **Closed now**

[See all hours](#)

**Dining options:** Lunch, Breakfast, Dinner, Accepts American Express, Accepts Discover, Accepts Mastercard, Accepts Visa, Cash Only, Free Wifi, Outdoor Seating, Parking Available, Reservations, Seating, **Serves Alcohol**, Street Parking, Takeout, Television, Waitstaff

**Description:** **GOLDFISH RESTAURANT HASTINGS** is located just opposite of the Hastings Pier... [read more](#)

Write a Review

Add Photo



Our ref: PR/sp/260  
14<sup>th</sup> August 2015

Hastings Borough Council  
FAO Mr T Scrase  
Aquila House  
Breeds Place  
Hastings  
East Sussex  
TN34 3UY

HASTINGS BOROUGH COUNCIL

17 AUG 2015

AQUILA HOUSE

Hygeia House  
P O Box 1173  
HARROW  
HA1 9NJ  
Tel: 0208 861 9000  
DX 4237 HARROW  
[www.homegroup.org.uk](http://www.homegroup.org.uk)

Dear Mr Scrase

# **RE. Alcohol License, The Goldfish Restaurant, St Leonards**

I am writing on behalf of residents of Waverley Court, Verulam Place, St Leonards on Sea. As a Housing Manager responsible for around 500 properties for Home Group I regularly visit the community at Waverley Court, who have advised me of the neighbouring 'Goldfish Restaurant's' (67 Eversfield Place) application for a license to sell alcohol.

The community of elderly residents all feel threatened and disturbed by the presence of this venues patrons, outside their homes, at all hours. Compounding the issues of noise, disruption, litter, cars blocking access, BBQ's on the pavement and children unsupervised in the road way, is the fact that this venue serves alcohol. Residents have photographic evidence of alcohol being served, and of alcohol being removed ahead of, what residents believed to be, local authority inspections. In addition online reviews and the venues' own advertising confirms they sell alcohol.

Residents have asked me to add my voice to the growing disquiet caused by this venue's activities, and in particular, to present my objection as a stake holder in the community, to the application for a license to sell alcohol.

Indeed I would add my further request that, far from granting such a license, the Authority would enforce its own restrictions on the unauthorised sale of alcohol. Waverley Court is home to 64 residents who all pay council tax and look for an effective service from their local authority in matters that affect their quality of life. I would encourage you to consider their petition on this matter and thank you for your time in considering my submission.

Yours sincerely

PUAL REYNOLDS  
Leasehold Retirement Manager  
Tel: 0208 861 9045  
Email: [paul.reynolds@homegroup.org.uk](mailto:paul.reynolds@homegroup.org.uk)



Residents of Waverley Court.

We the undersigned oppose the Goldfish application for a licence to sell alcohol

Print Name	Signature	Flat No.
Marine Riggs	M Riggs	36
D. Hoot	[Signature]	6
N. THOROGOOD	N.R. Thorogood	24
JEANNE McELRUE	J. McElrue	19
G. E. GORDON	Gordon	31
H. Callaway	H. CALLAWAY	56
A.R. Tyler	[Signature]	11
J. E. Houth	J. E. Houth	29
ANNA ARVINO ex [unclear]	[Signature]	16
J. BUTLER	J. Butler	87
P. W. WHITING	P. W. Whiting	14
S. Eversitt	S. Eversitt	43
DAVID BARRY	David Barry	39
KATHLEEN WALKER	K. Walker	13
HEATHER	H. Ling	44
[Signature]	ARCHE	38
ITANCO CC	[Signature]	27
[Signature]	P. J. FURNISS	41
G. E. WALSHE	G. E. WALSHE	5
K. TILLYER	[Signature]	18
J. TYLER	J. Tyler	11
D. BARRATT	D. Barratt	57
J. BURDITT	J. Burditt	3

# Residents of Waverley Court.

We the undersigned oppose the Goldfish application for a licence to sell alcohol

Print Name	Signature	Flat No.
AUDREY HANLOCK	A.E. Hancock	27
GILBERT EVERTON	G. E. E. E.	43
PAULINE DENNING	P. V. Denning	8
FLORENCE CONNOLLY	F. E. Connolly	20
PAULINE MAURICE	Pauline Maurice	50
ESTIE WILSON	Estie Wilson	12
John Bodkin	John Bodkin	4
JANET CARTER	Janet Carter	21
BERYL HOWE	BERYL HOWE	40
LES HOWE	LES HOWE	40
MARY DOBELL	M. Dobell	28
ROSE RALPH	ROSE RALPH	9
MARGARET FARLAND	M. Farland	45
John Rowland	John Rowland	58
SHEILA ROWLAND	S. A. Rowland	58
BRIAN ADAMS	B. T. Adams	34
MURIEL PAYNE	M. Payne	34
MRS E. M. ALMOND	E. M. Almond	42
E. Hawes	E. Hawes	54
STEPHEN PEARCE	S. Pearce	26
Mr John John	Mr John John	35
Jeanne Cabannes	JEANNE CABANNES	51
JOHN LINCH	John Linch	7

HASTINGS BOROUGH COUNCIL

17 AUG 2015

home  
group

17<sup>th</sup> August 2015

AQUILA HOUSE

Home Group Ltd  
Waverley Court  
Verulam Place  
St Leonards on Sea  
TN37 6QR

Hastings Borough Council  
FAO: Trevor Scrase  
Aquila House  
Breeds Place  
Hastings  
East Sussex TN34 3UY

FAO: Mr Trevor Scrase

**RE: Goldfish Restaurant - 67 Eversfield Place, St Leonards**

I am writing with regards to the neighbouring restaurant 'The Goldfish' as following their application for a licence to serve alcohol.

When they opened, we were all hoping for a local community orientated, fish and chips shop. However, despite nice interior and friendly faces, the restaurant has been a constant nuisance since opening in June this year.

Below are some examples of the problems we have experienced:

No systematic disposal of refuse (thrown on the ground, attracting seagulls and creating a stench).

Endangerment to the public, particularly children. A domestic BBQ has is set alight daily on the public pavement and often left unattended.

A child can often be seen playing after 22.00 in the entrance to our car park despite requests for this to stop (enclosed a copy of cctv footage from Sunday 9<sup>th</sup> August).

Cars parked in the entrance to our car park for prolonged periods of time despite a clear indication on the grounds that this is private property.

Alcohol is openly being served and consumed, evidence to this is a recent review taken from tripadvisor dated 7<sup>th</sup> July (please see enclosed for reference). Also enclosed is a print out from the same website declaring that the restaurant already serves alcohol.

Needless to say, the addition of licenced alcohol to an already unsettling environment is causing enormous concern amongst Waverley Court residents. A signed petition is enclosed.

Please note our objection to the granting of selling alcohol on the premises.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Estie Wilson', with a stylized, flowing script.

Estie Wilson  
Scheme Manager  
Waverley Court